

Bushbaby Calls(PTY)LTD rates are fully inclusive of:

- Services of a Professional Guide and support crew throughout the safari
- Provision of all camping equipment, spacious walk-in tents.
- Fixed frame raised beds with 100mm thick mattress, fully dressed with cotton linen and duvets.
- All meals (breakfast, lunch and dinner) with one soda or water with each lunch and dinner
- All National Park fees, camping fees etc.
- Game viewing vehicle throughout the safari

WHAT IS INCLUDED IN THE SAFARI PRICE

We ensure that our clients are fully aware of what costs are involved in each trip, and to avoid any surprise of hidden costs and charges. Our prices include camping equipment (tents, mattresses, sleeping bags, pots, crockery and cutlery), safari vehicles for the duration of the safari, accommodation, professional guides ,chefs camp assistants, permits and entry fees and all food for the duration of the safari . The food is healthy and every effort is made to suit all tastes, our pricing includes coffee and tea, as well as fruit juice at breakfast, soft drinks and bottled water. All breakfast and barbecues are provided by us but not while en route to and from the area of the safari. As our programmes must be projected so far ahead and our prices are therefore subject to exchange rate fluctuations, Bushbaby Calls(PTY)LTD reserve the right to surcharge without notice, although this is against our intentions. Any special extra excursions are for the client's expense.

EXCLUDED IN THE SAFARI PRICE

The price of the safari does not include: visa fees, vaccinations, passport costs, international departure taxes, flights, insurance premiums of any kind, excess baggage charges, optional tours and excursions, hotel portorage or meals. We also do not include items of a personal nature; such as laundry, room service charges, drinks or phone calls.

Passports & Visas: Clients are responsible for arranging, and must be in possession of, a valid, acceptable passport and any visas and vaccination certificates required for the whole of their journey and safari.

Information about these matters or related items (climate, clothing, baggage, personal gear e.t.c) is given in good faith but without responsibility on the part of the Company. We regret we cannot accept any liability if you are refused entry onto any transport or into any country due to failure on your part to carry all required documentation. If failure to have any necessary travel or other documents results in fines, surcharges or other financial penalty being imposed on us, you will be responsible for reimbursing us accordingly.

EXTRA ACTIVITIES NOT SPECIFIED

In the National Park areas of Chobe, Linyanti, Savuti , Moremi, Nxai Pans, Makgadikgadi Pans and Central Kalahari, there are only basic campsites available, so it is very important in order for you to get the most out of the safari, to be well equipped.



However, it is also advised to travel light and use casual clothing that is both comfortable and rugged. Temperatures vary considerably throughout the day, so dressing in layers is recommended

RESERVATION SYSTEM

Reservations are made by contacting your agent or Bushbaby Calls. To make sure that there are still spaces available on the particular safaris. If there is availability of space, then complete the booking form and send it along with a 10% NON-REFUNDABLE deposit to confirm your booking. **IF THE FULL AMOUNT IS NOT PAID AS STIPULATED BY YOUR AGENT OR PRIOR TO DEPARTURE DATE OF SUCH A SAFARI, BUSHBABY CALLS(PTY)LTD** may, at our own discretion and without notice, be entitled to regard the booking as cancelled and to re-book the vacancy. Late applicants may join safaris on so space availability basis.

PAYMENT FOR THE SAFARI

The balance of all the money due, including any surcharges applicable at that time, must be received by the Company or their authorized travel agent not later than 60 days before the start of your safari. You will be advised at the time of booking when this is the case. In the case of non-payment of the balance by the due date, the Company reserves the rights to treat your booking as cancelled and cancellation charges will apply. Any money paid by you to an authorized travel agent for safaris operated by the company is held by the agent on the Company's behalf. You can pay the deposit and full amount by credit or debit card. We accept Visa, Master card, Euro.

ACCOMMODATION

The type of accommodation provided in the safari are in 3m x 3m metres, two persons canvas tents in which we provide stretchers, mattresses and sleeping bags, meals are provided and juice for breakfast. All the necessary equipment are provided including medical kit.

Rooming and Single room option - Most safaris are based on two guests sharing a tent. If you book as an individual, you will share a tent with someone of the same sex. However, on our safaris we offer the opportunity to pay a supplement to pre-book a single tent.

PARENTAL CONSENT

Any child under the age of 18 wishing to participate in the advertised activities can do so only with full consent of their parent or guardian.

TRANSPORT

Bushbaby Calls (PTY)LTD operates customized Toyota Land cruisers the Toyota is practical and reliable, they seat up to 9 guests.



GROUP SIZE

Our group size usually numbers between 6 and 18 clients. Our safari vehicles could seat 9 persons but the ideal number is 6 which allows for ample space between guests to place cameras, binoculars and reference books etc. next to you. By travelling in smaller groups, it also means that we do not invade campsites and can avoid wasting time in constantly having to wait for people. It also enables us to maintain a far more personal service to our clients.

PROFESSIONAL GUIDES

The Professional Guide's main responsibility is to make sure that all members of the group are well looked after and return home having had a wonderful holiday with some fantastic memories. It is the guide's responsibility to ensure that the safari runs smoothly and that all the logistics are in place; also, to oversee the health and safety aspects of the tour.

Our professional guides will be as flexible as possible - within the confines of the itinerary. For example, they can arrange group meals for those that would like to eat with their travel companions. Alternatively, if you would prefer to make your own plans, they will offer suggestions for local restaurants.

They may offer some optional excursions that are not mentioned on our safari notes (such as a visit to a local cultural village). They will also try to make sure that everyone has as much free time during the tour as they wish. In order to keep the safaris running effectively, guides give regular briefings to talk about what is happening in the next few days, to remind you of timings and what you need to bring for excursions, sightseeing and activities.

Professional guides will also brief the group on safety and general health issues. Our professional guides are carefully selected and have undergone thorough training in Botswana and some in South Africa – this is generally accepted to be some of the best in the industry. Professional guides are chosen for their people skills and their ability in working with groups. Our guides are mature adults who are young at heart and enjoy their work.

We have full-time guides as well as good reliable part-timers, all registered with the Botswana Guides Association (BOGA) and Department of Wildlife and National Parks (DWNP). Bushbaby Calls (PTY)LTD offer a wide variety of experiences and activities which allow you to really get to know an area and to see beyond the normal tourist facade.

While we automatically include the better-known sights, several excursions and activities are optional. This gives everyone enough flexibility to do his or her own thing. We also build in free time for you to explore independently - an important part of any Bushbaby Calls (PTY)LTD trips.

Our mission is to make sure that even the budget travellers can afford and enjoy a fun filled safari adventure in Botswana.



EXCHANGE CONTROL

Guests must realize that most African countries have certain currency restrictions with which they must familiarize themselves before travelling.

LUGGAGE ALLOWANCE

Baggage on all our safaris will be strictly limited to one large bag (barrel bag or internal framed backpack), weighing a maximum of 15kgs. We will also allow a smaller hand luggage bag or camera bag per person. In order to prevent complications on vehicles, aero planes and boats, this allowance must be adhered to. SUITCASES WILL NOT BE PERMITTED.

CHANGE OF BOOKINGS

After confirming your booking and you wish to change to an alternative departure date, you may do so subject to availability and by agreement with our reservation office. An amendment fee will be charged.

Should we not be able to accommodate your request and you therefore must cancel, our usual cancellation procedure will apply.

CANCELLATION PROCEDURES

Cancellation of any booking must be received in writing and acknowledged by Bushbaby Calls (PTY)LTD. If a booking is cancelled with the consent of Bushbaby Calls (PTY)LTD, the latter shall retain the full deposit.

Should a person cancel a safari and cannot find an immediate replacement:

- a) If Bushbaby Calls(PTY)LTD has 4 weeks or more notice, only the deposit is forfeited.
- b) If has less than 4 weeks' notice, the deposit and an additional cancellation fee will be payable by the client as follows:

31-22 days 40% of total amount

21-15 days 60% of total amount

14-0 days 100% of total amount

- c) If you fail to join a safari or join it after departure, or leave it prior to its completion, no reimbursement whatsoever will be made.

INSURANCE

Travel insurance is compulsory and you should arrange such in your country of origin. You should be covered in the event of cancellation or curtailment, death, any medical or rescue expenses, as well as for any loss of baggage, money or personal items.



MEDICAL AND RESCUE ASSISTANCE

In the unlikely event of rescue and medical assistance being needed, other than that provided by Bushbaby Calls, the participant or his/her insurance company shall be liable for the entire cost thereof.

FINAL INSTRUCTIONS

On receipt of your deposit we will send you a suggested kit list, which will supply you with a guide as to what to bring along as well as further useful information. You will also receive a receipt confirmation.

ACCEPTANCE AND BOOKING CONTRACT

A contract between Bushbaby Calls (PTY)LTD and the client will only be deemed to be concluded once the client or the client's agent has received notification from BUSHBABY CALLS(PTY)LTD.

Guests will be required to sign an acceptance of contract before starting their safari. The place of conclusion of contract will always be taken as Botswana and any claim or actions brought against Bushbaby Calls(PTY) LTD can only be made under Botswana jurisdiction.

BOOKING CHECKLIST

Insurance documentation– all relevant information must be carried with you on safari /tour

Visas– please leave adequate time to obtain all visas and make sure you have enough space in your passport for stamps

Booking conditions– when you book, you will be asked if you have read and understood the Booking Conditions and General Information– please note that you are bound to do so. Although many people decide not to read the small print, you will find that a great deal of useful information is included within it.



CONDITIONS

Due to the nature of camping, touring, driving and the general third-world conditions on our safari/ventures, Bushbaby Calls(PTY)LTD, their employees, guides and affiliates, do not accept responsibility for any client or dependant thereof in respect of any loss, injury, illness, damage, accident, fatality, delay or inconvenience experienced from time of departure to time of return, or subsequent to date of return, such loss, injury, etc. arising out of any such safari organized by Bushbaby Calls(PTY)LTD. Should a safari / Tour be cancelled by Bushbaby Calls(PTY)LTD due to weather conditions or other reasons, it shall either refund full payment or offer a substitute safari /tour. Should Bushbaby Calls(PTY)LTD have to curtail a safari /tour for any reason due to weather conditions or other factors after the time of departure, Bushbaby Calls(PTY)LTD will not be liable for any form of refund whatsoever, although everything will be done to complete a safari /tour or to utilize an alternative arrangement or venue. Should a client decide to curtail a tour for any reason whatsoever, Bushbaby Calls (PTY)LTD will not be liable for any refund whatsoever.

Before departing on a safari, clients will be required to agree to the above conditions and general information

Client Name:

Client Signature:.....